SAP Is Utilities online training

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SAP Is Utilities online training

➢ Magnific Name : SAP ISU/Is Utilities 24*7 Technical support

➢ faculty : Real time Experience

➢ Magnific Trainings: is a brand and providing quality online and offline trainings to students in world wide.

➢ We are providing best online online training on SAP ISU/Is Utilities

➢ We offer investment options to our students, if necessary.

➢ As an institution of learning, we have a strong customer base and a great team of experienced marketing.

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1. **Utilities Industry Overview**
   1. De-Regulatory Market
   2. Unbundling

2. **Introduction to SAP IS-U**
   1. SAP R/ 3 Overview
   2. Extended R/ 3 Integration Model & SAP ISU
   3. SAP IS Utilities components
   4. ISU/ CCS Integration Model
   5. Relation between R/ 3 and ISU Components
   6. Typical ISU Scenario

3. **Project Methodology**
   1. ASAP methodology
   2. AS-IS process
   3. Business requirements gathering & BBPs
   4. Go-Live process

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4. Regional Structures
1. Purpose of regional structure
2. Postal Regional structure
3. Political Regional structure
4. Company Regional structure
5. Portions & Meter reading Units
6. Scheduling tasks
7. Dependencies of Regional structures

5. Front office & CIC
1. Front Office Overview
1.1. Front Office Introduction
1.2. How FO handles business
1.3. Front office processes

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2. Customer Interaction center Overview

2.1. What is Customer Interaction center

2.2. CIC Business scenario

2.3. Uses of CIC

3. Integration with external communication systems

6.   ISU Master data Over view

1. Introduction to Master data

2. Business Master data

2.1. Business Partner

2.2. Contract account

2.3. Contract

2.4. System configuration in SAP IS-U & R/ 3

2.5. Creation of Business master data

3. Technical Master data

3.1. Connection Object

3.2. Premise

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7. Customer Contacts Overview
   1. Customer Contacts
   2. Grouping of Customer contacts
   3. Contact management in Customer Service
   4. Display/ Change/ Create Customer contacts in CCS
   5. R/ 3 Side configurations(non-CCS)

8. Move-in & Move-out
   1. Move-in Introduction
   2. Move-in Business scenario
   3. Move-in Processing
   4. Changes to contract data during Move-in
   5. Allocation of Contract to installation
   6. Installation History
   7. System Configurations SAP IS-U

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10.   Installations & Order processing
   1. Installation Overview
   2. The Installation service process
   3. Installation services
   4. Service processing
   5. Periodic Device replacement
   5.1. Replacement of a meter
   5.2. Reversal of Removal
   6. Business scenario: Replacement of sample device
   6.1. Generation of service order
   6.2. Executing the service order
   6.3. Determining the Device location
   6.4. Device Location & data

- ➢ Full course details please visit our website
  http://www.saponlinetrainings.net

- ➢ Duration for course is 30 days or 45 hours and special care will be taken. It is a one to one training with hands on experience.

- ➢ * Resume preparation and Interview assistance will be provided.

- ➢ For any further details please contact +91-9052666559 or visit www.magnifictraining.com

- ➢ Please mail us all queries to info@magnifictraining.com